



# Presence through Advanced Broadcast Services - a review of TAPESTRIES WP2



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### Presence to Evaluate New Media

- New Evaluation Methods required for advanced broadcast services
  - measures of picture quality do not fully describe viewers' experiences of »3DTV, immersive TV, largescreen HD projection TV
     »services generate PRESENCE (e.g., Barfield, Zeltzer, Sheridan, & Slater, 1995)









## **Brief Overview**

- Over 250 subjects tested
  - Qualitative research on 3DTV focus groups
  - 6 Expts. with Subjective Assessment of Presence
  - 5 Expts. on Objective measures as adjuncts to Subjective Assessment of Presence
- Dissemination Presence / Displays, and several conference presentations
- Input to design of the *Platform for Immersive TV*









## Display

 All the experiments reported here presented stimuli on a 20 inch stereoscopic display, time parallel presentation of left and right eye views, polarised











### Presence and Television

 4 Focus groups conducted -viewers report sensations of "being there" Presence suitable evaluation construct - more presence with 3D display » realism/ naturalness » sensation of interactivity/ physical - illusion of non-mediation (Lombard & Ditton, 1997) » involvement/ attention (Witmer & Singer, 1998) » multi-dimensional? » non-interactive TV - realism









### Continuous Assessment

- previous subjective studies post test ratings
- Iimitations?
  - no info. on temporal variation
    - scene content, extent of sensory info. Changes
  - -inaccurate recall or recency effects
- applied method of continuous assessment
  - ITU-R BT 500-7
  - -hand-held slider: increase in presence

decrease in presence







## Depth, Naturalness and Presence

- Experiment at UoE and IPO
  - continuous ratings of an 8 minute section of "Eye to Eye", stereoscopic documentary
- Depth enhances presence, more so if depth is portrayed naturally
  - Similar results obtained in different labs
  - procedure kept constant





 $\square$ 

(IJsselsteijn, de Ridder, Hamberg, Bouwhuis, & Freeman, 1998)



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### Depth, Naturalness and Presence



n = 18

- Sensory information
- Prior Experience?
- Ecological validity?









### Depth, Naturalness and Presence



- averages OK for sections with limited change in sensory information
- independent manipulations of sensory information required









## **Effects of Sensory Information**

 Stereoscopic & Motion parallax cues affect presence ratings



- 30 second sequences
- viewing condition varied
- motion content controlled
- presented continuously
- presence assessed continuously
- stereo and motion act additively



(Freeman, Avons, Pearson, & IJsselsteijn Presence, 1999)







### Result due to novelty or interest?

 Interest ratings not affected similarly by stereoscopic & motion parallax cues



• n = 12

- same stimuli / procedure
- interest could encompass novelty, narrative
- interest assessed continuously
- presence and interest are distinct measures



(Freeman et al., Presence, 1999)







### Check on Presence Results

 Presence ratings changed after stimuli rated for interest



• n = 12

- same stimuli / procedure
- Effect of prior experience?
- Or unstable measure?
  - unlikely



(Freeman et al., Presence, 1999)







## Effect of Prior Experience

3 groups given different practice session:

- presence, 3D-ness, interest



• n = 72

- 3 min. practice rating stimuli for attribute
- then rated stimuli for presence
- Group trained on 3Dness rated mono stimuli as lower presence
- Subjective ratings potentially unstable



(Freeman et al., Presence, 1999)







## Instability of subjective ratings

#### Because?

- Presence usually a universal feature of awareness - graded ratings?
- Rating scales what is minimal presence?
- Verbal descriptors may develop, but nonexpert observers do not have them now.
   (e.g., for Olfaction - Barfield and Danas, 1996)
- Sensation vs. Knowledge cautious?
- Attentional factors/ interest
   Subjective Measures useful, but
   Objective adjuncts required









# **Objective Approach**

- Behavioural Realism
  - as display better approximates environment it represents, responses tend to those observable in the environment
  - derived from Sheridan (1992), Held and Durlach (1992)
  - issues: (i) awareness of exhibiting behaviour might enhance presence (Heeter, 1992), (ii) some observers can exhibit response, but report low presence (Slater *et al.*, 1998)

#### not Task Performance

- less info can improve task performance & reduce presence (Ellis, 1996)
- task complexity can confound presence measures (Slater et al., 1998)
- awareness of task: increase motivation?









### Postural Responses

 Examined utility of postural responses to moving video as indicators of presence

 visual proprioception
 » standing up straight
 postural adjustments to moving video
 » involvement and vection









## Visual Proprioception (1)

- Based on Lee and Lishman (1975)
  - room swing simulated by camera swing
- Measured postural response with Flock of Birds Magnetic Tracker



- Lab set-up
- 28 ° X 18.5° visual angle display
- basic result of more postural instability in dark than light shown in piloting









## Visual Proprioception (2)

• Series of experiments to establish utility of visual proprioception for display evaluation



- Effect of camera motion
- No effect of stereoscopic presentation
- Not a good indicator of presence, as not affected by viewing condition







# Adjustments to Moving Video (1)

From Freeman, Avons, Pearson and Meddis (submitted)

- Observers shown 100 second stimuli of (i) rally car going round a track, and (ii) stationary track (mono and stereo, with audio)
- instructed to stand still and posture monitored
- post-test subjective ratings taken after each stimulus
  - » presence
  - » involvement
  - » vection
  - » sickness







## Adjustments to Moving Video (2)



- postural response observed to moving stimuli
- stronger response with stereoscopic presentation (p=0.06)





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# Adjustments to Moving Video (3)

- Subjective Ratings
  - significant effects of viewing condition and motion on presence and involvement, but not vection or sickness



 Across groups of observers, postural responses show similar pattern of results to presence ratings





# Adjustments to Moving Video (4)

- Relation between objective and subjective
  - To be useful as indicators of presence, postural measures must not only exhibit same pattern of results, but also correlate (across-subjects) with presence ratings
  - Stereoscopic enhancement of lateral motion (moving still) correlated with viewing condition enhancement (stereo - mono) of subjective ratings for moving stimulus

 $\underline{r}(22) = 0.025$ 

r(22) = 0.280

r(22) = 0.150

- no significant relation found across subjects
  - » presence
  - » involvement
  - » vection

IPO, Center for Research on User-System Interaction





## Adjustments to Moving Video (5)

- Conclusions
  - increasing realism of display (3D) increased postural responses and subjective ratings of presence
  - weak support for use of postural responses to moving video for display evaluation, and possibly as indicators of presence
  - postural responses can not be taken as direct substitutes for subjective presence ratings





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### Conclusions

- Presence is a useful evaluation metric for advanced broadcast services
- Subjective ratings of presence potentially unstable, but still useful
- Objective corroboration required

» behavioural realism approach proposed

More research required to identify appropriate behaviours to use as indicators of presence
 » expand to include social behaviours in recognition of importance of interactive contributions to presence